HEADQUARTERS
One Lochside
1 Lochside Avenue
Edinburgh
EH12 9DJ

Our Ref: HQ26234

16 October 2026

Dear

Thank you for your request dated 18 September 2026 under the Freedom of Information (Scotland) Act 2002 (FOISA).

For reference, you requested:

RFI 1: Software asset and contract registers

If Scottish Prison Service maintains any of the following, please provide the current version:

- a software asset register or application register
- an ICT or digital contract register

Please supply these in machine-readable form (Excel) rather than PDF if possible. If any field in a register is exempt, please provide the register with that field removed rather than withholding it in full.

RFI 2: Expenditure on named suppliers

For the financial year 2025/26, please state the total expenditure on products and services originating from each of the following:

(a) Microsoft
(b) Oracle
(c) Amazon Web Services

Please include spend made through a reseller, licensing solution provider, systems integrator, managed service provider or public sector framework, as well as any spend made directly with the supplier.

RFI 3: Licence and subscription volumes

As at 31 March 2026, please state the number of licences or subscriptions held for each of the following categories:

- Microsoft Windows (desktop and server operating systems)
- Microsoft 365 / Office
- All other Microsoft products (including Dynamics, SQL Server and Azure subscriptions)

- Oracle database products
- Oracle application products
- All other Oracle products

If licences are held under an enterprise agreement or similar arrangement that does not record a per-user count, please say so and give the metric that is used instead.

RFI 4: Total software expenditure

For the financial year 2025/26:

- (a) total expenditure on all software licences, subscriptions and cloud services
- (b) a list of every software or cloud supplier on which Scottish Prison Service spent more than £50,000, with the amount spent on each

We have now completed our search for the information you requested.

RFI 1 Response:

SPS do not hold a software asset register or application register, accordingly, under section 17 of FOISA, the data is not held.

In relation to an ICT or digital contract register, please find the ICT and digital contract register appended to this response.

RFI 2 Response:

Please see expenditure below.

a) Microsoft £2,247,109.18
b) Oracle £80,715
c) Amazon Web Services £0.00

In relation to spend through a reseller, the Microsoft spend is all through one reseller and Oracle purchases are direct with Oracle.

RFI 3 Response:

Microsoft Windows (desktop and server operating systems)

- 3100 desktop licenses. 160 Server licenses.

Microsoft 365 / Office

- 800 E1 Licenses
- 1 E3 license
- 5403 E5 licenses

All other Microsoft products (including Dynamics, SQL Server and Azure subscriptions)

Product	Count
Azure prepayment	117
Win Remote Desktop Services CAL ALng LSA UCAL	50
Visual Studio Pro MSDN ALng LSA	28
M365 Copilot Sub Add-on	100
Visio Standard ALng LSA	20
Project Professional ALng LSA 1 Server CAL	42
Power Apps Per App Sub 1 App or Website	1
Power Apps Premium Sub Per User	20
Power Automate Sub Per User	10
Teams Rooms Pro Sub Per Device	100
MS SQL	3

Oracle database products:

- Oracle Database Enterprise Edition - Processor Perpetual 17
- Oracle Diagnostics pack 7
- Oracle Tuning pack 7

Oracle application products:

- Oracle WebLogic Server Enterprise Edition - Processor Perpetual 14

All other Oracle products

- Support Service - Oracle Linux Premier Limited Support 1

In relation to whether licences are an enterprise agreement, our Microsoft licenses are an enterprise agreement; however, that agreement does have per-user counts; therefore, the numbers are relevant. The oracle numbers are single agreements for each license type; therefore, not an enterprise agreement.

RFI 4 Response:

a) Total expenditure on all software licences, subscriptions and cloud services
   - £3,493,352.89

b) List of every software or cloud supplier on which Scottish Prison Service spent more than £50,000, with the amount spent on each:
   - Microsoft £2,247,109.18
   - Unilink CMS £229,174.80
   - Service Now £77,069.39
   - Insight (cloud backup) £87,181.92

This concludes our response to your request.

If you are unhappy with this response to your request, you may ask us to conduct an internal review, by writing to The Chief Executive, One Lochside, 1 Lochside Avenue, Edinburgh, EH12 9DJ. Your request should explain why you wish a review to be conducted and should be made within forty working days of receipt of this letter, and we will reply within twenty working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Scottish Information Commissioner.

Yours sincerely

Freedom of Information Adviser

Contract No.	Contract Name	Supplier Name	Start Date	End Date	Extended End Date	Extension Option
00768	Maintenance and Support for Prisoner Records System	Sopra Steria	01/07/2010	22/06/2012	22/06/2026	22/06/2027
01548	Incident Management and Control System (ICMS) Replacement Project	One Voice software Limited (F24 UK Ltd)	08/01/2019	31/03/2027	N/A	48 Months (31/03/2031)
01610	Ongoing Support and Maintenance for SPS EPOS System	Morris M Lapsley Limited	21/02/2019	20/02/2024	19/02/2027	24 Months (19th Feb 29)
01866	Provision of a Kiosk Solution (Proof of Concept) at HMP Shotts	Unilink Software	22/02/2021	31/10/2021	28/02/2027	12 Months (28th Feb 2027)
02007	RSA Tokens	Bluefort Security	01/01/2025	31/12/2025	N/A	12 Months (31st Dec 2026)
02022	PRTG Monitoring	Systal Technology Solutions	23/09/2022	22/09/2026	N/A	N/A
02034	Prisoner Telephony System (Excludes call charges)	Unify Business Solutions Limited	23/03/2023	03/08/2026	N/A	36 Months (3rd Aug 2029)
02101	ITSM (IT Service Management) Licenses	Specialist Computer Center (SCC)	23/06/2023	29/06/2026	N/A	12 Months + 12 Months (23rd Jun 2028)
02144	SPS-02144 Support and Maintenance of the SPS F5 Infrastructure	Insight Direct (UK) Ltd	01/08/2024	31/07/2027	N/A	N/A
02145	Microsoft Licences	Trustmarque	01/04/2024	31/03/2027	N/A	N/A
02150	IT Health Check and Cyber Essentials Services	Commissum Associated Ltd T/A Resillion	22/05/2025	21/05/2026	N/A	N/A
02181	Office365 Back-Up Solution	Insight Direct (UK) Ltd	26/02/2024	31/03/2027	N/A	N/A
02208	Offline Back-Up Solution	Softcat PLC	12/11/2025	11/11/2028	N/A	12 Months (11th Nov 29)
02216	Data Centre (Secondary)	DataVita Limited	01/06/2025	31/05/2030	N/A	N/A
02244	Microsoft Service Support	Bridgeall Ltd	13/08/2025	01/10/2028	N/A	24 Months (1st Oct 2030)
02246	Vurnerability Assessment Tool	Sapphire Technologies Ltd	20/12/2024	19/12/2027	N/A	36 Months (19th Dec 2030)
02248	Cyber Incident Response Service	Acumen Cyber	24/06/2025	23/06/2026	N/A	12 Months (23 Jun 27)
02265	Licences and Support for VEEAM Backup Infrastructure	Akhter Computers Ltd	15/06/2025	14/06/2028	N/A	36 Months (14th Jun 31)
02288	Support to Business Objects	Influential Software Services Ltd	03/01/2026	02/01/2029	N/A	12 Months (2nd Jan 30)

02299	ServiceNow Licences	SCC (Specialist Computer Centres	08/09/2025	23/06/2026	N/A	N/A
02174	CMS System at Kilmarnock	Unilink Software	11/12/2023	31/03/2025	31/03/2027	24 Months (31st March 2027)
02326	USB Security Software	Phoenix Software Limited	01/04/2026	31/03/2027	N/A	12 Months (31st March 2028)
02341	Provision of Servers for SPS	XMA Limited	11/03/2026	10/03/2027	N/A	N/A
02353	Adobe Acrobat Pro Licenses	SoftwareOne UK Ltd	13/04/2026	12/04/2027	N/A	N/A
02306A	Security Operations Centre	Sapphire Technologies	08/04/2026	07/04/2029	N/A	12 Months + 12 Months (7th April 2031)
02182	Firewall Replacement	BT PLC	27/02/2024	26/02/2027	N/A	N/A
01872	Provision of a Software Defined Wide Area Network (SDWAN)	Virgin Media Business	25/11/2023	24/11/2026	N/A	36 Months (24th Nov 2029)
02019	Staff Telephony	Virgin Media Business	16/10/2023	15/10/2026	N/A	36 Months (15th Oct 2029)
02142	Mobile Voice and Data Services	BT PLC	10/09/2024	09/09/2026	09/09/2029	36 Months (10th Sept 2029)
02191	VC Equipment & Licencing (Agents)	Virgin Media Business	25/03/2024	24/03/2027	N/A	N/A
02201	Cisco Enterprise Agreement	Virgin Media Business	27/10/2025	26/10/2028	N/A	24 Months (26th Oct 3030)
02215	Internet Connectivity	Virgin Media Business	01/09/2025	31/08/2027	N/A	12 Months (31st Aug 2028)
02249	IT Infrastructure Equipment & Maintenance	Virgin Media Business	01/04/2025	31/03/2030	N/A	N/A
02255	Prisoner Facing Switches	Virgin Media Business	20/12/2024	19/12/2025	N/A	N/A
01459 B	Oracle Program Technical Support Services- WebLogic	Oracle Corporation UK Limited	09/04/2026	08/04/2027		Annual
01459 A	Oracle Database Licenses	Oracle Corporation UK Limited	06/04/2026	05/04/2027		Annual
01459 c	Oracle Program Technical Support Services- WebLogic	Oracle Corporation UK Limited	05/04/2026	04/04/2027		Annual
01459 D	Oracle Linux and VM Premier Limited Support- Support Service Number 18645368	Oracle Corporation UK Limited	25/07/2026	26/07/2027		Annual