



HEADQUARTERS
One Lochside
1 Lochside Avenue
Edinburgh
EH12 9DJ

Our Ref: HQ26188

18 September 2026

Dear

Thank you for your request dated 24 August 2026 under the Freedom of Information (Scotland) Act 2002 (FOISA).

For reference, you requested:

RFI 1: “The number of outstanding maintenance defects, categorised by prison establishment and risk level (high, medium, low), as of the date this request is received.”

RFI 2: “Details of any backlog maintenance programmes and the estimated value of deferred maintenance across the SPS estate.”

RFI 3: “Details of the processes used by SPS to monitor and assure compliance with maintenance regulations and statutory inspection schedules.”

RFI 4: “Figures showing the planned preventative maintenance tasks that were completed on time in each of the last five financial years.”

We have now completed our search for the information you requested.

RFI 1 Response: The figures below represent outstanding reactive maintenance work order events as at 01 September 2026.

Establishment	No of Outstanding Reactive WO Events
CCU DUNDEE	40 (Low)
CCU MARYHILL	17 (Low)
FAULDHOUSE	9 (Low)
HMP BARLINNIE	20 (Low) 2 (Med)
HMP DUMFRIES	25 (Low)
HMP EDINBURGH	351 (Low) 3 (Med) 3 (High)
HMP GLENOCHIL	30 (Low)
HMP GRAMPIAN	107 (Low) 2 (High)
HMP GREENOCK	45 (Low)
HMP INVERNESS	2 (Low)

HMP KILMARNOCK	6 (Low)
HMP LOW MOSS	82 (Low) 1 (Med)
HMP OPEN ESTATE	16 (Low) 1 (Med) 1 (High)
HMP PERTH	101 (Low) 2 (High)
HMP POLMONT	61 (Low) 1 (High)
HMP SHOTTS	89 (Low) 3 (Med)
HMP STIRLING	21 (Low) 1 (High)
SPS COLLEGE	12 (Low)
ONE LOCHSIDE (HQ)	1 (Low)
TOTAL	1,082

RFI 2 Response: SPS does not hold recorded information identifying backlog maintenance programmes or the estimated value of deferred maintenance across the SPS estate.

While SPS holds information relating to individual maintenance activities and work orders, the information requested would require SPS to review a substantial number of individual records and create a new assessment in order to identify and quantify any backlog maintenance programme or deferred maintenance value.

FOISA provides a right of access to recorded information held by public authorities but does not require authorities to create new information in order to answer a request. Accordingly, in terms of section 17(1) of FOISA, SPS does not hold the information requested.

RFI 3 Response: Maintenance activities are completed through SPS maintenance teams, local contractors, and national contractors. We use a CMMS (Computerised Maintenance Management System) to manage workflows with schedules aligned to SFG20 (Services and Facilities Group). Assurance is given through local managers completing quality checks (circa 20% of works), HQ management audits and contractor audits e.g. corgi technical service give assurance on Gas Management Plans and DSEAR R.A (Dangerous Substances Explosives Atmospheres Regulations).

RFI 4 Response:

Financial Year	No of PPM WO Events	No of PPM WO Events on Time
2021–2022	30,385	23,378
2022–2023	33,276	24,543
2023–2024	34,801	25,595
2024–2025	37,212	27,309
2025–2026	40,451	29,819

This concludes our response to your request.

If you are unhappy with this response to your request, you may ask us to conduct an internal review, by writing to The Chief Executive, One Lochside, 1 Lochside Avenue, Edinburgh, EH12 9DJ. Your request should explain why you wish a review to be conducted and should be made within forty working days of receipt of this letter, and we will reply within twenty working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Scottish Information Commissioner.

Yours sincerely

Freedom of Information Adviser