



**HEADQUARTERS**  
 One Lochside  
 1 Lochside Avenue  
 Edinburgh  
 EH12 9DJ

**Our Ref:** HQ24007

2 May 2024

Dear

Thank you for your request dated 4 April 2024 under the Freedom of Information (Scotland) Act 2002 (FOI(S)A).

For reference, you requested:

**RFI 1:** "Since July 2023 how many complaints has SPS received from members of the public about noise coming from HMP & YOI Stirling."

**RFI 2:** "If possible, please could you break down the number of complaints, since July 2023, on a monthly basis."

We have now completed our search for the information you requested.

**RFI 1 & 2 Response:** Please see table below for details of complaints received:

Month	Number of Complaints
<b>July '23</b>	8
<b>Aug '23</b>	9
<b>Sep '23</b>	25
<b>Oct '23</b>	12
<b>Nov '23</b>	12
<b>Dec '23</b>	13
<b>Jan '24</b>	7
<b>Feb '24</b>	9
<b>Mar '24</b>	3
<b>Total</b>	<b>98</b>

This concludes our response to your request.

If you are unhappy with this response to your request, you may ask us to conduct an internal review, by writing to The Chief Executive, One Lochside, 1 Lochside Avenue, Edinburgh, EH12 9DJ. Your request should explain why you wish a review to be conducted and should be made within forty working days of receipt of this letter, and we will reply within twenty working days of receipt. If you are not satisfied with the result of the review, you then have the right to make a formal complaint to the Scottish Information Commissioner.

Yours sincerely