

PIN PHONE INTERNATIONAL CALL RATES

From 1st **March 2018**, the cost for Prisoners making calls from SPS Public Sector establishments using Prisoner PIN phones to International destinations will change. A summary of the tariffs to the top international destinations called in the past year are shown in the table below. For other destinations, please ask a member of SPS staff for futher details.

Calls will be charged according to the following call tariff:

| Pence per Minute for calls to: | Fixed | Mobile |
|--------------------------------|-------|--------|
| ALBANIA | 60 | 74 |
| AUSTRALIA | 11 | 36 |
| BANGLADESH | 29 | 46 |
| BELGIUM | 8 | 32 |
| BRAZIL | 64 | 81 |
| BULGARIA | 46 | 60 |
| CANADA | 8 | 8 |
| CHINA | 11 | 36 |
| FRANCE | 8 | 32 |
| GERMANY | 8 | 32 |
| HONG KONG | 11 | 36 |
| INDIA | 11 | 36 |
| IRAQ | 109 | 116 |
| IRELAND | 8 | 32 |

| Pence per Minute for calls to: | Fixed | Mobile |
|--------------------------------|-------|--------|
| ITALY | 8 | 32 |
| JAMAICA | 64 | 81 |
| LITHUANIA | 29 | 46 |
| NETHERLANDS | 8 | 32 |
| NIGERIA | 74 | 88 |
| PAKISTAN | 29 | 46 |
| POLAND | 29 | 46 |
| PORTUGAL | 8 | 32 |
| ROMANIA | 46 | 60 |
| RUSSIA | 29 | 46 |
| SPAIN | 8 | 32 |
| TURKEY | 29 | 46 |
| USA | 7 | 7 |
| VIETNAM | 109 | 116 |

Please note:

- There is no connection charge to standard international fixed and mobile numbers.
- Calls are charged per second and rounded up to the nearest penny.
- You do <u>not</u> pay for the SPS message at the beginning of the call.
- Calls to numbers other than standard international fixed and mobile numbers may be charged at rates different to those above. Further details for these numbers are available on request.