



NEW VISITS TIMETABLE



As part of the Low Moss 'Family Strategy' we aim to continually review and improve the visits experience. As part of this continuous review and using feedback from a visits workshop with prisoners and families suggestions we have revised the current timetable in order to enhance opportunities for all visitors.

As a result a new visits timetable in HMP Low Moss will become live as of **Monday 13 March 2017**. Your family and friends will be able to book visits on the new timetable from **Monday 06 March 2017** using the normal booking line. Please find a copy of the new timetable attached.

Summary of main changes:-



Introduction of a Children's visit session at the weekend

This change is being introduced to help families who travel a distance to benefit from these visits and to alleviate the need for children who are at school to commute to Low Moss in rush hour traffic. Weekend children's visits operate and are popular in a number of other prisons. This visit will take place on Sunday between 2pm-3pm. The existing 'Family and Friends' visit that was in this slot has moved to a Friday.



Creating a more relaxed environment at Children's visit sessions

In order to achieve this 12 spaces have been allocated to each session to create a more relaxed environment which will assist in facilitating a positive bonding experience.



Introduce a 'Baby and Toddler' Children's visit session

This type of session will be introduced to allow activities to be developed to suit specific age groups (0-5 years) – pre-school. Age-appropriate toys will be available e.g. sensory toys.



Change to start time of 3rd visit session from 5:15pm to 5:30pm

This session start time will be amended. This will enable prisoners to have adequate time to have an evening meal and change before attending this visit session in the evening.



Hold more fun events in Low Moss for Children and Grandchildren

One Friday morning per month has been set aside to hold planned events. Prisoners from each hall will be invited to attend Visits workshops to be involved in the planning of events. Some ideas for events include: Summer Picnics, Cinema Club, Easter, Halloween & Christmas Parties.



Increase availability of Family Contact Officer (FCO)

To have an FCO available within the visit room to allow families to discuss matters arising which they need support with. The first stage of this has been completed with the relocation of the Family Contact office into the main visit room.

Please note a review of these changes will take place within 3 months from the implementation date. Please feedback to your Hall's community forum on matters you wish to be considered during the review. We welcome feedback as we want to make visits a positive experience for you and your family.

**Emma Fulton
Operations Unit Manager
24 February 2017**



New Visits Timetable							
	10:15am-11:45am	1:15pm-2:25pm	2:55pm-4:05pm	5:30pm-6:30pm	7:00pm-8:00pm	2:00pm-3:00pm	3:30pm-4:30pm
MONDAY	Early Years Scotland - Baby Massage (10am start) & Induction for PIP Prisoners (10:15am start)	'Baby and Toddler' Children's Visits Session (0 - 5) (1:15pm-2:15pm)	Family & Friends (All Halls)	Family & Friends (All Halls)	Family & Friends (Kelvin & Clyde Halls Only)		
TUESDAY	Early Years Scotland – <i>Parenting Programme</i> (10am start) & Induction for PIP Prisoners (10:15am start)	Early Years Scotland – Play Session (0-5) (1:15pm-2:15pm)	Family & Friends (All Halls)	Children's Visits Session (Age 0-17)	Family & Friends (Kelvin & Clyde Halls Only)		
WEDNESDAY	Induction for PIP Prisoners	Family & Friends (All Halls)		Children's Visits Session (Age 0-17)	Family & Friends (Kelvin & Clyde Halls Only)		
THURSDAY	Special Visits	Family & Friends (All Halls)	Family & Friends (All Halls)	Children's Visits Session (Age 0 - 17)	Family & Friends (Kelvin & Clyde Halls Only)		
FRIDAY	Monthly Event	Family & Friends (All Halls)	Family & Friends (All Halls)	Family & Friends (All Halls)	Family & Friends (Kelvin & Clyde Halls Only)		
SATURDAY						Family & Friends (All Halls)	Family & Friends (All Halls)
SUNDAY						Children's Visits Session (Age 0-17)	Family & Friends (All Halls)