



COVID-19

RESUMPTION OF VISITS AT HMP ADDIEWELL

Q1. When will visits start?

Visits will begin on Wednesday 29 July 2020

Q2. How many visitors are allowed?

A maximum of 3 visitors per visit. This number includes any children. Visitors must come from no more than 2 households.

Q3. When will visits take place?

Visits will be available everyday (Monday- Sunday) with 4 visits available per session. Visit times are:

Monday-Friday: 09.00-10.30, 09.30-11.00, 10.45-12.15, 13.15-14.45, 13.30-15.00, 15.15-16.45, 15.30-17.00

Saturday-Sunday: 09.30-11.00, 10.00-11.30, 11.15-12.45, 13.30-15.00, 14.00-15.30, 15.15-16.45, 15.30-17.00

Q4. How do I book a visit?

People in custody who are convicted are responsible for booking visits and can book visits via the kiosk system.

For those on remand they can also book their visits but have to give 24 hours notice. Alternatively, visitors can book remand visits using the dedicated phone line: **01506 874 500** select **option 2**, again allowing 24 hours notice. When phoning the visits booking number visitors should know the individual's name, number, date of birth, the date & time of the required visit and details of who is visiting. You will need to provide names, date of births and addresses. The visit booking line is open Monday to Friday 9am to 12pm and 1pm to 4pm.

Q5. Are refreshments available? - Yes